

## **Donor Charter**

*Peter McVerry Trust (PMVT) aims to comply with the Guidelines for Charitable Organisations on Fundraising from the Public as issued by the Charities Regulator in 2017.*

*Our pledge is to treat all our donors with respect, honesty and openness.*

We commit that you, or donors, and prospective donors will;

- Be informed of the organisation's mission, and of the way the organisation intends to use donated resources.
- Be assured your gifts will be used solely to further the mission of Peter McVerry Trust.
- Be informed of the identity of those serving on the organisation's governing board, and that the Board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation's most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding the complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.

### **Do you have feedback for us?**

You can reach us by post, phone, e-mail or through various social media sites e.g. Facebook. We'd also be very happy to meet face-to-face if that is preferable.

To ensure we get you a full and satisfactory answer, please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

### **Write to:**

Director of Fundraising  
Peter McVerry Trust  
29, Mountjoy Square  
Dublin 1  
DO1 C2N4

**Email:** [info@pmvtrust.ie](mailto:info@pmvtrust.ie)

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