



Impact Report 2024

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Our vision, mission & aims

Our vision

An Ireland that supports all those on the margins and upholds their rights to full inclusion in society.

Our mission

Peter McVerry Trust is committed to reducing homelessness, the harm caused by substance misuse and social disadvantage.

Peter McVerry Trust provides low-threshold entry services, primarily to younger people and vulnerable adults with complex needs, and offers pathways out of homelessness based on the principles of the Housing First model.

Our aims

- To target those most marginalised in society and offer a safe, challenging and supportive environment through our service provision.
- To treat participants with warmth and respect and actively encourage them to be involved in all aspects of their own support plan.
- To offer a comprehensive prevention package of support to reduce the likelihood of homelessness to those leaving care, those leaving treatment, those leaving prison or other institutions and those whose accommodation is vulnerable.
- To offer a comprehensive package of support that will provide the best opportunity possible for them and assist them in planning a pathway out of homelessness or drug use, or if they continue to use drugs, to assist them towards some level of stabilisation in order to live a life of dignity, with respect and opportunity.
- To assist each person to re-establish himself or herself in the community and move towards greater independence.

Foreword

In 2024 Ireland experienced its highest homelessness figures on record. It's impossible to quantify in words the impact that being homeless has on the people and families involved. During the year, as we continued to respond to our financial crisis of 2023, Peter McVerry Trust worked with and supported over 12,000 adults and children across our range of services. 12,000 people whose lives were turned around because of the work and dedication of our staff.

The year brought many challenges for us, but it also brought progress. Progress in delivering on organisational improvements, progress in our day-to-day work with people who need our support, and progress in knowing that the underpinning ethos which has guided the work of Peter McVerry Trust for over 40 years remains as strong now as it has ever been.

Our 2024 Impact Report is a snapshot of what we do and why we do it. We hope that behind the words and numbers you will see the deep pride we have in our work, and our ongoing resolve to continue with that work so we can always be here to support anyone who needs us.

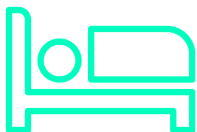
Thank you.

The year in numbers



12,000+

people supported across
all of our services in 2024



9,917

people supported across our
housing, homeless, addiction
and prevention services



3,071

people supported across our
IPAS and Resettlement Services



2,112

people supported
into housing

Our services

Prevention Services

Peter McVerry Trust prevention services and supports aim to prevent people from ever entering homelessness.

Our two Learning Centres provide a unique alternative education programme to young students who are unable to engage in the mainstream educational setting. The students are supported by a team of trained teachers and social care workers who work together to support the student to engage in an education programme that meets their needs.

In 2024, our PMVT Learning Centre – Carline benefitted from the kind support of Entrepreneurs' Organisation Ireland which led to the creation of a sensory room for the students, an outdoor classroom space and a school trip to Emerald Park.

An exciting partnership with social enterprise Pocket Forests created a vibrant green space at PMVT Learning Centre – Carline in collaboration with students and staff.

In 2024, 20 young people graduated from our Learning Centres. These young people progressed onto the Leaving Certificate cycle, further education and training.

Mr. Price, in collaboration with Peter McVerry Trust's activation team, won the Advancing Social Inclusion Award in the National Diversity and Inclusion Awards 2024.

With 65 stores across Ireland, Mr. Price has played an active role in providing 36 Peter McVerry Trust participants with employment opportunities, helping them move away from homelessness and towards gainful employment.



Our services

Homeless Services

Our homeless services continued to play a key role in the provision of high-quality shelter and supports to vulnerable people impacted by homelessness. Peter McVerry Trust works in partnership with local authorities, the Dublin Region Homeless Executive and the Department of Housing, Local Government and Heritage to deliver our homeless services.

In 2024, we operated 36 homeless accommodation services across eight local authorities in Ireland, including 21 Supported Temporary Accommodation (STA) services and 13 Family Hubs. Over the course of the year, we supported 2,213 people through our adult homeless accommodation services.

In our Family Hubs, we supported 241 families, including 507 children, providing tailored supports to help families move out of homelessness. As a direct result of this work, 77 families transitioned from homelessness into homes of their own during the year.



Our services

Housing Services

In 2024, Peter McVerry Trust continued to provide safe and secure housing to people experiencing homelessness across the country.

Our Housing with Supports (HWS) service supports tenants to secure and maintain their accommodation allocated by the Local Authority. Our team help people to develop life skills, build confidence and work towards independent living and social integration.

In 2024, HWS provided support to over 1,000 tenants to help maintain tenancies, lead proactive estate management interventions and build positive relationships with communities and key stakeholders.



Our services

Housing First

The Housing First programme provides a comprehensive and holistic approach to addressing homelessness for people experiencing poor mental or physical health, substance misuse, social, behavioural and other challenges. It provides the most vulnerable of our homeless population with a home for life alongside key wraparound health and social supports.

At the end of 2024, our team were supporting 180 active Housing First Regional tenancies and 516 Housing First Dublin tenancies.



Our services

Addiction and Recovery

Our addiction and recovery services operate on a harm reduction model in keeping with our ethos. We offer pragmatic, dignified responses to the needs of people engaging in drug misuse.

Peter McVerry Trust's addiction and recovery services include a Day Drug Stabilisation and Recovery Service, a Residential Community Detox and Treatment Service, a Drug-free Residential Aftercare Service and two Residential Drug Stabilisation Services.

In 2024, Peter McVerry Trust supported 223 individuals across our Residential Community Detox and Treatment Service and Residential Drug Stabilisation Services. Our Day Drug Stabilisation and Recovery Service supported 376 individuals.



Our services

Children's Residential & Aftercare

Protecting vulnerable young people is at the core of the work and ethos of Peter McVerry Trust.

In 1979, Fr. Peter McVerry opened our first children's service to provide accommodation to homeless boys in Dublin city centre. Since then, we have expanded to six children's residential services.

The services offer a highly individualised developmental programme that supports each young person's progression towards adulthood and endeavours to equip them with the necessary skills needed for positive self-care, independent living and social integration. In 2024, 85 children and young people were supported across our children's residential services.

Peter McVerry Trust's Aftercare Services work with Tusla Aftercare Departments to provide placements to young people as they leave children's residential care or foster care at 18 years old and support their progression into independent living. We provide residential aftercare placements across Dublin, Wicklow, Kildare and Louth.

An aftercare placement duration is approximately 12 months with a focus on supporting the young person to develop their life and living skills, engage in education, employment opportunities or other supports and to identify suitable accommodation progression options.

Due to the long-term housing crisis and the lack of suitable accommodation for young people over the past number of years, PMVT has worked in collaboration with Tusla and the local authorities to establish stepdown aftercare placements for young people with a visiting staff support programme.

Stepdown Aftercare Services offer a safe and supported pathway to independence for young people following an Aftercare placement.

In 2024, 37 young people were supported across our nine Aftercare and Aftercare Stepdown services.



Our services

IPAS & Resettlement

Peter McVerry Trust's Resettlement Housing Support team has been delivering housing progression supports in International Protection Accommodation Service (IPAS) centres across much of the southern half of Ireland since 2017.

Our resettlement officers hold weekly clinics in IPAS accommodation centres, working directly with residents to support their move out of State-provided accommodation and into homes of their own. We support a diverse range of households, including single adults, couples and families.

The team focuses on enabling households, primarily through access to the private rented sector, to secure sustainable tenancies. This includes supporting people with status to apply for the Housing Assistance Payment (HAP) with their relevant local authority, engaging with landlords, identifying suitable properties, assisting with viewings, and guiding clients through the completion of necessary documentation to ensure a smooth transition into housing.

In 2024, we supported 3,071 people across our crisis response services and enabled 156 families with children to move from IPAS accommodation into alternative housing.



Participant Feedback

In 2024, we undertook a Participant Feedback Survey across our services to better understand people's experiences, needs and priorities. A total of 229 participants shared their views across adult residential services, family hubs and housing with supports. The feedback provides valuable insight into what is working well and where further support is needed, helping to shape and strengthen our services.

80%-84%

of participants in Family Hubs and Supported Temporary Accommodation reported positive experiences of support and service delivery.

79%

of participants would like additional support, highlighting ongoing and evolving needs

56%

of respondents expressed interest in greater opportunities for social and community engagement

Top areas where more support is needed

- Housing
- Mental health
- Medical services
- Training and employment

Strong positive feedback received

On staff support, social supports and the quality of facilities across services

Advocacy, Communications & Fundraising

2024 was a challenging year for Peter McVerry Trust. However, over the course of the year, we were buoyed by the continued generosity of our supporters around Ireland, who continued to donate to us and our work.

In March, our founder Fr Peter McVerry starred in an episode of the RTÉ show Keys to my Life. Fr. McVerry retraces his steps from his council flat in Ballymun all the way back to his childhood home in Newry – revealing what drove him to work with the most vulnerable people in society and ultimately establish Peter McVerry Trust.

In October a group of volunteers from Entrepreneurs' Organisation Ireland (EO) donated and installed a garden classroom in our PMVT Learning Centre – Carline. This ensures that our students have an additional space to learn and develop, as well as being able to enjoy the outdoor space. As part of their continued support, the EO group also supported the development of a new sensory room at PMVT Learning Centre – Carline, which all of our students can benefit from.

The Christmas period was busy across our services, and we are very thankful to everyone who supported our work at this time of year. We received festive meals, care packs, hampers, gift items, selection boxes and lots more items which were distributed across our many services, helping to make Christmas a special time for those in our care.

It goes without saying, that without our generous supporters, we would not be able to continue to provide many of the vital services. To those who donated funds, meals, garden classrooms, toys, gifts, hampers, furniture and anything else during 2024, a heartfelt thank you.



Research

The purpose of our research team is to develop and provide a rigorous evidence-base in supporting effective and efficient service provision across all areas of the organisation.

In May 2024, Peter McVerry Trust and academics from the School of Medicine at Trinity College Dublin launched the report 'An Evaluation of Peter McVerry Trust and their Operations during the Covid-19 Pandemic for Persons Experiencing Homelessness (PEH)'.

The report outlined our response to COVID-19 and provided an insight into participant and staff experiences of isolation and shielding services. This study shed light on the nuanced impact of COVID-19 on homeless and drug-using populations.

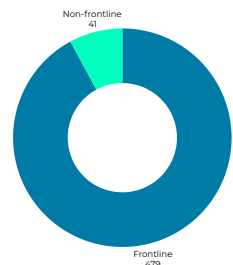
The full [report, findings and recommendations](#) can be found on our website.



Human resources

In 2024, Peter McVerry Trust had 520 members of core staff, comprising 75% female and 25% male employees.

Of the 520 core staff, 479 were in frontline positions and 41 were in non-frontline head office positions.



Acknowledgements

Peter McVerry Trust would like to thank the following groups and organisations for their unwavering support for our work in 2024:

Ballymun Family Resource Centre	Local Authorities nationwide
Bohemian FC	McCabe's pharmacy Northwood
Boots Omni Centre	Mellie Project
Cabra4youth	Mr Price
City of Dublin Education and Training Board	Music Generation
Clondalkin Drugs and Alcohol Taskforce	National Housing First Office
Department of Agriculture, Food and the Marine	New Communities
Department of Children, Equality, Disability, Integration and Youth	Poppintree Youth Project
Department of Education	Ruhama
Department of Health	SafetyNet
Department of Housing, Local Government and Heritage	Spirasi
Department of Justice	St Stephen's Green Trust
Department of Social Protection	The Granby
Dublin and Dún Laoghaire Education and Training Board	TUSLA
Dublin North Dental	Young Ballymun
Dublin Northwest Partnership	
Dublin Northwest partnership	
Dublin Region Homeless Executive	
Edward McManus pharmacy	
Empower	
Entrepreneurs Organisation of Ireland	
Fingal Child and Family Youth Services Committee	
Foróige	
Garda Síochána	
Geraldstown House Family Resource Centre	
Health Service Executive	
Helping Irish Hosts	
Housing Agency	
HSE Anti Human Trafficking team	
HSE Health Protection Surveillance Centre	
Immigrant Council of Ireland	
International Organisation for Migration	
International Protection Accommodation Services (IPAS)	
IPAS Hotels	
Irish American Partnership	
Irish Probation Service	
Irish Red Cross	
Irish Refugee Council	

The HSE CHO1, CHO6, CHO7, CHO8, CHO9, NEIC, Social Inclusion and Inclusion Health.
Our prescribing GPs, clinics, and referral agents, whose significant contributions play a vital role in the work we do every day.
The continuum of care and respect from the community addiction services, who work tirelessly to help our participants maintain their stability and abstinence.

Our corporate partners & supporters, and donors.



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