

## Job Advertisement

<b>Job title:</b>	Night Support Worker
<b>Department:</b>	Homeless Services
<b>Reporting to:</b>	Manager of Service
<b>Salary:</b>	€35,809
<b>Hours:</b>	Full-Time, 4 nights on/4 nights off
<b>Location:</b>	Dublin

### Role overview

Peter McVerry Trust is a national housing and homeless charity committed to reducing homelessness and the harm caused by substance misuse and social disadvantage.

The role of Night Support Worker is an essential part of the team providing support and guidance to our participants in our services at night, ensuring the environment is safe, secure and all standards of service are met.

### Responsibilities

The role will include but not limited to, the following key responsibilities;

#### **To the Manager/Team Leader/Social Care Leader:**

- To work for Peter McVerry Trust within the authority delegated to him/her by the Manager/Team Leader/Social Care Leader;
- To maintain a safe and healthy living environment through:
- Adherence to safety and security protocols
- Ensuring that the environment is maintained to a high standard at all times
- To provide a wide range of interventions, support and supervision to residents;
- To assist the Manager/Team Leader/Social Care Leader in the night-time running of the service;
- Any other duties as designated by the Manager/Team Leader/Social Care Leader.

#### **To provide direct support to residents through:**

- Intervention, support and supervision;
- When required, advocacy and referral to community services;
- Supervising the behaviour of the residents at all times;
- Liaising with the appropriate staff in accessing move-on accommodation for the residents;

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- Planning recreational and/or group activities.

### **To assist with residents' case work through:**

- Communication with staff of Peter McVerry Trust where relevant
- Key-working with residents (where required);
- Assisting with resident's Individual Personal Plans;
- Ensuring that residents are fully informed about all entitlements;

### **To maintain a safe and healthy living environment through:**

- Adherence to safety and security protocols;
- Ensuring that the environment is maintained to a high standard at all times;
- Assigning routine tasks and domestic duties to residents;
- Keeping stock of household necessities and purchasing weekly groceries;
- Providing meals along with residents to support the development of independent living skills;
- Advice and help to residents with housekeeping needs;
- Mediating disputes and encouraging co-operation.

### **To respond to requests for service through:**

- Links with other Peter McVerry Trust services, screening and assessment;
- Communication of information and referral to resources;
- Offering ongoing support to former residents;

### **To undertake administrative duties through:**

- Maintaining residents' details and documentation;
- Actively participating in staff meetings;
- Providing written reports to the Manager/Team Leader/Social Care Leader where necessary;
- Recording any Incidents / Accidents that may occur.

### **Change in work programme:**

- It may be necessary, from time to time, for workload to be re-prioritised in order to accommodate workloads in other areas of the organization. Due notice and consultation will be given.

### **To have a positive and enthusiastic attitude in work:**

- In your interactions with management, staff and residents of the Peter McVerry Trust.

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- In your interactions with external agencies while representing the Peter McVerry Trust.

### Experience required

Qualifications, Skills and Experience required;

- Post leaving certificate qualification and FETAC Level 5 in Healthcare
- Essential competencies: Commitment to providing the highest level of service, respect for others, openness to change, communication skills– oral, aural and written, contributing to the prevention and management of challenging behaviour, professionalism & maintaining professional boundaries, initiative & taking responsibility and effective team working. (All other competencies to be reviewed as part of the supervision and support process)
- Experience working nights and/or shift work. Ability to demonstrate the skills required to work in the area of homelessness and/or residential care.
- Desirable: Qualification in social care/youth work, addiction studies or related field, experience of working in the area of homelessness and/or residential care.

### Other information

- Confidentiality: It is a condition of service that all information obtained during the course of employment, especially with regard to participants affairs is treated with the strictest confidence.
- Equal Opportunities: To implement Equal Opportunities into your daily practice at all times
- Health and Safety: To be responsible for your own health and safety and that of your Colleagues in accordance with relevant PMVT policies and procedures.
- Child Protection: Follow all child protection legislation, regulations, and guidelines including the PMVT Child Protection and Safeguarding Policy.

### How to apply

To apply, please download the application form available at [pmvtrust.ie/careers](https://pmvtrust.ie/careers) and return to [recruitment@pmvtrust.ie](mailto:recruitment@pmvtrust.ie).

Peter McVerry Trust is an Equal Opportunity Employer.

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